



ideasTM EMR
MellowoodMedical

Mellowood Medical IDEAS Patient Portal

IDEAS PATIENT PORTAL

provides secure patient access to their personal health record (based on User Rights set by the clinic). The Portal is designed to share information (treatment calendars, forms, questionnaires, appointments etc.), so that routine interaction between patient/clinic is optimized.

- Better manage clinic staff time with efficient electronic notifications and increase patient compliance and satisfaction – no more 'Phone Tag'!
- Direct integration to IDEAS EMR, no 3rd Party Fees nor Support headaches associated with additional software providers.
- Patients enjoy a continuous brand experience with your Clinic logo and colours.

'A BETTER PATIENT EXPERIENCE'

The Portal is web and mobile device/smartphone friendly (with NSA approved security protocols). Multi-language including English, German, Polish, Norwegian, Dutch, Portuguese, Spanish and Simplified Chinese.



■ Patient Enrollment:

Your patients can sign-up to Portal according to clinic policy. Patients are activated via email confirmation. Optionally, Patients can manage partner related information, too.

■ Patient Forms:

Intake Forms can be completed online with questions and answers stored, directly, as searchable Progress Note entries in IDEAS.

Convenient for patients and data mineable for clinic research purpose.



■ Patient Messages: Send and receive patient messages, securely.

GDPR/HIPAA/PIPEDA compliant

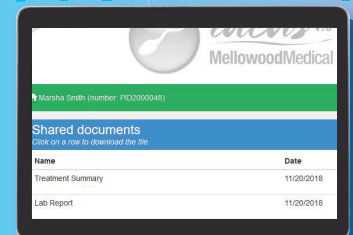
form of messaging as robust alternative to mismanaged email. Best Practice:

With the IDEAS Portal, email or SMS text (optional) is used only for notification. Patient able to send messages to managed inbox (triaged by clinic) or pre-defined Care Group. IDEAS tracks message status when read.



■ Patient Documents:

Documents created in IDEAS file can be shared with patient for download. Clinic can determine which – and for how long – documents are available for patient access.



Contact Us:

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● Patient Document

Upload: Allow Patients to upload files in a secure manner to the Clinic.

● Credit Card

Processing: Pre-pay for appointments or make payments on account.

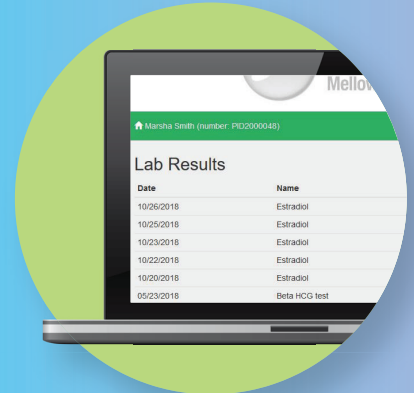
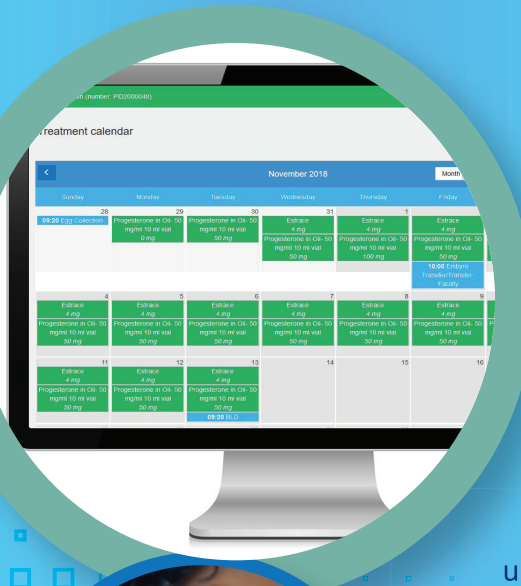
● **Statements:** Display statements and billing information.

● Patient-side confirmation of

Protocol: Patients indicate whether they have taken the prescribed drugs.

■ Lab Results:

Pathology and blood test reporting can be shared with your Patients. Everyday hormonal assays and/or infectious disease screens. Patient receives notification by email or SMS when new results are available.



■ Treatment Calendar:

Confirmed treatment doses and appointments, per protocol, are displayed on the Treatment Calendar. Items may have video media links configured (e.g. "injection how-to" for self-administered procedures and preparations).

■ Online Booking:

Patients can make online appointments, and view upcoming, in calendar view. Clinic can select which appointment types and timeslots are available for online booking.

■ Resources & FAQ:

Make available 'private' download area (for your patients only) separate from generic web page offerings (and competitors' eyes!)

“ We love the patient portal website. It saves time, money and bits of paper don't get lost. ”

— Glasgow, Scotland

“ Our Andrology ‘No Shows’ reduced 50%. ”

— Dublin, Ireland

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